

## Analysis and report of community consultation questionnaire for a New Community Facility – July 2016

The New Community Facilities Working Group (NCF) held a community consultation event on Saturday 25 June 10.00-16.00 in the community centre. This was attended by 50 parishioners representing 38 properties within the parish and by 2 visitors from a neighbouring parish.

As part of the consultation a questionnaire was delivered by members of the NCF to every household in the parish. People were asked to return the completed questionnaire by 1 July to Marden village shop, the community centre, by email or post to the Clerk or to a member of the group. 107 questionnaires with addresses on were received by 1 July. Members of the group then visited houses that had not returned a questionnaire and encouraged the residents to do so as soon as possible. In total, 186 address identifiable responses were received by 16 July, the final cut-off date. A further 10 questionnaires were received that did not have an address though the respondents identified whether they lived in the village or the wider parish.

Answers from a total of 196 questionnaires have been input into a database and analysis has been undertaken on the resulting data. There are 598 properties on the postcode address list, with 22 being identified as unoccupied or holiday lets currently. Unoccupied or holiday let properties have been removed from the calculations for the responses, as answers cannot be expected from these houses.

With 196 returns, the response rate is 34%.

The analysis of responses to questions are given below. PERCENTAGES ARE THE PERCENTAGE RESPONSE FOR THE 196 RETURNED QUESTIONNAIRES, UNLESS STATED OTHERWISE. Percentages may not add up to 100% as some respondents did not complete every question.

### Question 1

***About you – do you live within Marden village or in the wider parish?***

127 (64.8%) said they lived within the *village* (8 didn't give an address)  
69 (35.2%) within the *wider parish* (2 with no address)

### Question 2

***Do you use Marden Community Centre – regularly, occasionally or never?***

Of those who live within the *village*:

57 (44.8% of those living within the village) are *regular users*  
49 (38.5%) are *occasional users*  
20 (15.7%) *never use the centre*

Of those living in the *wider parish*:

12 (17.3% of those living in the wider parish) are *regular users*  
33 (47.8%) are *occasional users*  
22 (31.8%) *never use the centre*

For *all* returns:

69 (35.2%) are *regular users*  
82 (41.8%) are *occasional users*  
42 (21.4%) *never use the centre*

With the following sets of data for this question it is not possible to identify if it is children or adults who use the centre

Of households within the *village* with children aged 0-17 and adults aged 18-64:  
14 households are *regular users*

7 are *occasional users*  
4 households *never use the centre*

Of households in the *wider parish* with children aged 0-17 and adults aged 18-64:  
2 households are *regular users*  
4 are *occasional users*  
4 *never use the centre*

Of households within the *village* with adults aged 18-64 but no children:  
14 households are *regular users*  
18 are *occasional users*  
7 *never use the centre*

Of households in the *wider parish* with adults aged 18-64 but no children:  
2 households are *regular users*  
13 are *occasional users*  
8 *never use the centre*

Of households within the *village* with adults aged 65-80+:  
30 households are *regular users*  
31 are *occasional users*  
10 *never use the centre*

Of households in the *wider parish* with adults aged 65-80+:  
7 households are *regular users*  
20 are *occasional users*  
12 *never use the centre*

For all households in the *parish* with children aged 0-17 and adults aged 18-64:  
16 (8.1%) are *regular users*  
11 (5.6%) are *occasional users*  
8 (4%) *never use the centre*

For *all* households in the *parish* with adults aged 18-64 but no children:  
16 (8.1%) are *regular users*  
31 (15.8%) are *occasional users*  
22 (11.2%) *never use the centre*

For *all* households with adults aged 65-80+:  
37 (18.8%) are *regular users*  
51 (26%) are *occasional users*  
22 (11.2%) *never use the centre*

### **Question 3**

***If you do not use Marden Community Centre regularly, please tick below all the relevant reasons for this***

2 ticked *I don't know where it is*  
21 ticked *I am not sure what activities happen there*  
7 ticked *It's not welcoming*  
39 ticked *No suitable activities for me*  
6 ticked *Condition of the facilities*  
21 ticked *Times of activities do not suit me*

27 ticked *other* and made comments, of which:  
15 identified being too busy with work/family/social commitments/health issues/use other facilities

5 identified a lack of activities they wished to access  
 1 identified the site being in the school as the reason

#### **Question 4**

***Do you agree with the idea of a new Community Centre being built, for the community by the community – available daytime and evenings, 7 days a week?***

159 (81.1%) *agreed* with the idea of a new Community Centre (110 living within the *village*, 49 in the *wider parish*)  
 9 (4.5%) *disagreed* (5 living within the *village*, 4 in the *wider parish*)  
 24 (12.2%) *didn't know* if they agreed (12 living in the *village* and 12 live in the *wider parish*)

8 respondents made comments to this question:  
 3 supported a new centre because of likely new houses and provided costs are suitable  
 1 queried what would happen to the current centre  
 1 asked what was wrong with the current one  
 2 pre-school to go and the current centre to be updated  
 1 wanted costed option to relocate pre-school

#### **Question 5**

***What are the main issues that concern you about the current Community Centre and its availability? Please tick as many as are relevant***

81 (41.3%) ticked *Not enough opportunity for the community to come together* (42 with adults aged 18-64, 43 with adults aged 65-80+, some households in both age groups)  
 51 (26%) ticked *Insufficient activities for older people* (14 with adults aged 18-64, 37 with adults 65-80+)  
 53 (27%) ticked *Insufficient access to health and fitness activities* (27 with adults aged 18-64, 31 with adults aged 65-80+, some households in both age groups)  
 57 (29%) ticked *No opportunities for training and improving skills* (30 with adults aged 18-64, 35 with adults aged 65-80+, some households in both age groups)  
 72 (36.7%) ticked *Insufficient activities for young people* (46 with adults aged 18-64, 33 with adults aged 65-80+, some households in both age groups)

57 respondents ticked *other* and made comments, of which:  
 29 commented on lack of availability due to pre-school use during the day or having to share the site with the school  
 4 identified the need for an informal meeting area/café  
 3 identified would be good for pre-school to have better space  
 3 said there wasn't an issue

#### **Question 6**

***How important do you think this new Community Centre is for the parish and community?***

81 (63.7%) of those living within the *village* ticked *Very important*  
 30 (43.4%) of those living within the *wider parish* ticked *Very important*

29 (22.8% of those living in the *village* ticked *Quite important*  
 26 (37.6%) of those living in the *wider parish* ticked *Quite important*

5 (3.9%) of those living in the *village* ticked *Neither important or unimportant*  
 4 (5.7%) of those living in the *wider parish* ticked *Neither important or unimportant*

2 (1.5%) of those living in the *village* ticked *Quite unimportant*  
 3 (4.3%) of those living in the *wider parish* ticked *Quite unimportant*

1 (1.4%) of those living in the *wider parish* ticked *Very unimportant*

5 (3.8%) of those living in the *village* ticked *Don't know*  
 1 (1.4%) of those living in the *wider parish* ticked *Don't know*

For *all* returns:

111 (56.6%) ticked *Very important*  
 55 (28%) ticked *Quite important*  
 9 (4.5%) ticked *Neither important or unimportant*  
 5 (2.5%) ticked *Quite unimportant*  
 1 (0.5%) ticked *Very unimportant*  
 6 (3%) ticked *Don't know*

2 households commented that a new centre was not needed

### **Question 7**

#### ***Do you have any mobility issues?***

24 (12.2%) of all households said they had mobility issues  
 4 households did not answer the question

6 households identified with wheelchair use  
 4 were unable to drive  
 11 identified difficulties with walking

### **Question 8**

#### ***How many people live at your address and how old are they?***

11 households included children aged 0-4 (15 children in total)  
 16 households included children aged 5-11 (19 children in total)  
 21 households included children aged 12-17 (27 children in total)

For *all* households:

35 included children aged 0-17, 61 children in total

24 households included adults aged 18-25 (31 adults in total)  
 20 households included adults aged 26-39 (29 adults in total)  
 50 households included adults aged 40-54 (70 adults in total)  
 50 households included adults aged 55-64 (74 adults in total)  
 90 households included adults aged 65-79 (137 adults in total)  
 31 households included adults aged 80+ (37 adults in total)

For *all* households:

42 consisted of only 1 adult (3 with 1 adult aged 40-54, 5 with 1 adult aged 55-64, 23 with 1 adult aged 65-79, 11 with 1 adult aged 80+)

**Question 9****Which services / activities would your household like to see at the new community centre?**

11 households did not answer this question and have not been included in the 'Not necessary or wouldn't use / left blank' category

	Essential	Desirable	Not necessary or wouldn't use / left blank
Meeting rooms	88	54	43
Internet access	57	66	62
Space to stage shows/pantomimes	48	93	44
Manual courses (eg. Joinery, bike repairs)	22	103	60
Scouting (all age groups)	60	66	59
Informal meeting area with friends	47	86	52
Activities for young people	102	49	34
Venue hire for private functions (eg. Birthday parties, weddings)	88	72	25
Whist or other card games	34	90	61
Guiding (all age groups)	74	60	51
Activities for older people	87	64	34
Boxercise	13	50	122
Parent and baby/toddler activities	61	62	62
Pilates and fitness classes	60	85	40
Badminton	29	93	63
Painting	26	91	68
Basketball	17	70	98
Women's Institute	65	66	54
Martial arts	17	71	97
Gardeners Club	56	87	42
Youth club	70	68	47
History Society	43	90	52
Photography	16	101	68
Short-mat bowling	31	85	69
Tai Chi	20	80	85
Yoga	30	90	65
Arts and crafts for adults	51	81	53
Over 60s Club	78	64	43
Lunch Club	45	77	63
Arts and crafts for children	52	69	64
Drama	29	96	60
Internet and computing skills	48	83	54
Outreach hub for health care services (eg. Physio)	50	92	43
Activity groups for school holidays	53	74	58

**Question 10****Please tell us about other services / activities you would like to see**

79 households made various suggestions for activities, with some common themes:

15 suggested cinema/Flicks in the Sticks

13 suggested a café/informal meeting area/drop-in place/bar

4 suggested area for health care services

12 suggested various sports/fitness activities eg. Indoor football, table tennis,

17 suggested various social events eg. Quizzes, dances, bingo. BBQs, music events

3 suggested that activities could be run in the current centre if pre-school relocated and new centre not needed

A few made specific suggestions eg. parking with electrical hook-up for mobile banking/police etc, something for overseas workers, a good management team and a caretaker/cleaner

**Question 11*****When would you prefer to use the community centre facilities?***

53 (43.3%) of those living in the *village* would like *Morning use*  
 22 (31.8%) of those living in the *wider parish* like prefer *Morning use*

70 (55.1%) of those living in the *village* would like *Afternoon use*  
 32 (46.3%) of those living in the *wider parish* would like *Afternoon use*

95 (74.8%) of those living in the *village* would like *Evening use*  
 48 (69.5%) of those living in the *wider parish* would like *Evening use*

77 (60.6%) of those living in the *village* would like *Weekend use*  
 37 (53.6%) of those living in the *wider parish* would like *Weekend use*

For *all* returns:

75 (38.2%) would like *Morning use*  
 102 (52%) would like *Afternoon use*  
 143 (72.9%) would like *Evening use*  
 114 (58.1%) would like *Weekend use*  
 49 (25%) would like *24/7 use*

For *all* households:

31 households with adults aged *18-64* would like *Morning use*  
 39 households with adults aged *18-64* would like *Afternoon use*  
 83 households with adults aged *18-64* would like *Evening use*  
 70 households with adults aged *18-64* would like *Weekend use*

54 households with adults aged *65-80+* would like *Morning use*  
 73 households with adults aged *65-80+* would like *Afternoon use*  
 76 households with adults aged *65-80+* would like *Evening use*  
 54 households with adults aged *65-80+* would like *Weekend use*

**Question 12*****Please provide any other comments or suggestions which you feel are important***

48 households made various suggestions, with some common themes:

Good parking, lighting, community centre website, toilet facilities available at all times, new centre that not part of the school and able to be vital heart of village, no need for new centre just sort out current facility, community events to bring parish together, pre-school need own space and better facilities.

**Question 13*****Would you be interested in getting involved with any of the following projects? Do you have skills you can share with the community?***

19 households/parishioners offered help – from running specific activities / groups to helping with work on the project.

## **Summary**

### **GENERAL**

1. Very good response even without the cajoling.
2. A very fair split of villagers to those in the wider parish, ensures good representation.
3. Very high percentage in favour of a new facility, both from the village and wider parish and believe it is important for the community.
4. Not surprisingly, those in the wider parish use the current facilities less.
5. It would appear that we do not provide a wide enough range of activities.
6. A significant number of people with mobility issues that we should try and address.
7. 61 children were identified in this sample aged 0-17 and we cater for none of them.
8. Again, no surprise, a greater number would use the centre in the evening and weekend than during the day. Note ... current usage suggests little requirement for weekend and daytime but maybe we do not offer the appropriate activities.

### **ACTIVITIES**

1. Top requirement would appear to be activities for young people although, looking at activities that scored over 140 when combining essential with desirable, others included activities for the elderly, providing a venue for private functions, pilates & fitness classes, meeting rooms and outreach hub.
2. As you would expect, current activities available scored averagely throughout but the top two were Gardeners and Over 60's.
3. Sporting activities that require a hall with height not seen to be essential.
4. Almost all listed activities scored well as "desirable", equally the same activities scored almost as highly with "not necessary / would not use".

This all enhances the need to provide suitable rooms to enable most of these activities. It also suggests that remaining with the current hall that uses the associated height should not be an issue.

**Questionnaire Results Question 9**

Activity	Essential	Desirable	Total for required	Not necessary or wouldn't use / left blank	Total	Top Ten %	% Essential
Meeting rooms	88	54	142	43	185	77%	62%
Internet access	57	66	123	62	185		
Space to stage shows/pantomimes	48	93	141	44	185	76%	34%
Manual courses (eg. Joinery, bike repairs)	22	103	125	60	185		
Scouting (all age groups)	60	66	126	59	185		
Informal meeting area with friends	47	86	133	52	185		
Activities for young people	102	49	151	34	185	82%	68%
Venue hire for private functions (eg. Birthday parties, weddings)	88	72	160	25	185	86%	55%
Whist or other card games	34	90	124	61	185		
Guiding (all age groups)	74	60	134	51	185		
Activities for older people	87	64	151	34	185	82%	58%
Boxercise	13	50	63	122	185		
Parent and baby/toddler activities	61	62	123	62	185		
Pilates and fitness classes	60	85	145	40	185	78%	41%
Badminton	29	93	122	63	185		
Painting	26	91	117	68	185		
Basketball	17	70	87	98	185		
Women's Institute	65	66	131	54	185		
Martial arts	17	71	88	97	185		
Gardeners Club	56	87	143	42	185	77%	39%
Youth club	70	68	138	47	185	75%	51%
History Society	43	90	133	52	185		
Photography	16	101	117	68	185		
Short-mat bowling	31	85	116	69	185		
Tai Chi	20	80	100	85	185		
Yoga	30	90	120	65	185		
Arts and crafts for adults	51	81	132	53	185		
Over 60s Club	78	64	142	43	185	77%	55%
Lunch Club	45	77	122	63	185		
Arts and crafts for children	52	69	121	64	185		
Drama	29	96	125	60	185		
Internet and computing skills	48	83	131	54	185		
Outreach hub for health care services (eg. Physio)	50	92	142	43	185	77%	35%
Activity groups for school holidays	53	74	127	58	185		
Top Ten							